

# The Four Contributions of Engaged Employees

## Core Work Producer

**Performs the essential work of their role with consistency, focus, and reliability. Takes ownership of assigned tasks and responsibilities.**

## Business Improver

**Identifies inefficiencies, suggests changes, and participates in making work safer, faster, or better. Looks beyond the immediate task to improve systems.**



## Team Collaborator

**Communicates clearly, supports coworkers, and contributes to shared goals. Engaged in group problem-solving and respectful coordination.**

## Continuous Learner

**Seeks out new skills, training, and knowledge to adapt and grow. Welcomes feedback and takes initiative to stay competent and informed.**

# How UnDesked Makes Engagement Easy

## Core Work Producer

- **Delivering shift-specific tasks, forms, and checklists through touchscreen kiosks, tablets or mobile web without needless complications**
- **Centralizing job resources (SOPs, manuals, videos) by role, location, or line—available on demand**
- **Enabling acknowledgment-based workflows to ensure critical tasks (like safety checks or clean-ups) are seen and completed**
- **Providing visual queues, schedules, and real-time updates through dedicated hubs based on location or roles**
- **Replacing paper-based assignments with digital triggers tied to time, role, or scan-events (e.g., QR code at a machine or entry point)**

# How UnDesked Makes Engagement Easy

## Team Collaborator

- **Facilitating targeted communications between departments and frontline staff (text, signage, forms, broadcasts)**
- **Delivering shift handoff notes, announcements, or group updates across surfaces with audit trails**
- **Offering anonymous or named feedback channels tied to departments or specific processes**
- **Providing shared work surfaces (like loading dock or maintenance boards) that reflect real-time activity across roles**
- **Enabling real-time recognition and shoutouts via kiosks, TVs, and mobile for peer-to-peer or manager-initiated praise**

# How UnDesked Makes Engagement Easy

## Business Improver

- Embedding feedback loops directly in task flows (e.g., “Was this process efficient?” or “Any issues today?”)
- Digitizing problem submission workflows (kaizens, safety hazards, line stoppage forms) with routing and triggers
- Capturing trends across locations or shifts using structured form data + analytics
- Providing simple form builders to CI managers to deploy rapid improvement feedback campaigns or A/B pilot workflows
- Creating always-on digital suggestion boxes (via QR, kiosks, TVs) tied to departments or topics

# How UnDesked Makes Engagement Easy

## Continuous Learner

- **Delivering micro-training modules, quizzes, and acknowledgments on any surface**
- **Providing role-based learning hubs (e.g., Safety Hub, Quality Hub, Benefits Hub, Production Hub) with curated content**
- **Automating refresher training based on tenure, incidents, or seasonal patterns**
- **Tracking learning completion via quizzes, acknowledgments, or form-based validation**
- **Surfacing learning opportunities contextually—e.g., “New SOP available” when scanning into a job site or machine**